1. Launch the Global Protect agent by double clicking the icon from the system tray or from the Start Menu and type in the portal section: gpsslvpn.mednet.ucla.edu.

2. Press connect and you will be prompted to enter a username and password. Enter your Mednet Username and password (no need to type AD\username).

3. You will then be prompted to authenticate using DUO to approve login.

*Example of GlobalProtect while it waits for Duo approval to connect.*
Example of GlobalProtect once the Duo approval has been received and it is connected.

4. You should now be able to access resources on the Mednet Network.

QUESTIONS

Please contact Customer Care at 310-267-CARE (2273). Specialists are available 24/7 to provide support.
1. Follow VPN Tip Sheet
2. Open appropriate Remote Desktop application. (If app is not on your desktop, search for it in Search Windows or Applications.)
   - MAC users: Microsoft Remote Desktop
   - PC users: Remote Desktop Connection
3. Select your computer name (IT should have set this up for you)
4. Double click to connect.

*Note: If connection is lost or you are experiencing issues, please refer back to the VPN Tip Sheet and make sure you are connected to Global Protect.